

FAQ for Promotional Microfiber Cloths

How do I get a quote for a cloth order?

You will just need to fill in your specific requirements in the [Request a quote](#) area and email the form to sales@photodon.com to receive your quote.

What is the minimum order requirement?

Minimum quantities vary depending on the cloth size and options you choose. For a typical 6" x 7" (18 x 15cm) cloth with one color logo, minimum order is 5,000. Some of the larger cloths have a minimum order of 2,500 and the 4 color photo print cloths have a minimum quantity of 1,000.

Are you able to send samples?

Yes, we are able to send samples so you can see the quality of our products. By completing the [Request a quote](#) form we will get the information needed to make sure you get an accurate quote & a cloth sample similar to what you are looking for. You can also email us at sales@photodon.com with your details if you'd prefer.

What is your turn time for a custom cloth order?

Typical turn time for promotional cloths is 4-6 weeks however we will do what we can to help meet your deadline.

Is it possible to have printing on both sides of the cloth?

Yes it is possible. You can get pricing information by looking at the pricing guidelines on the [Request a quote](#) form or [Contact us!](#)

What different options do you have for cloth printing?

- One color logo or multicolor photo print artwork
- Embossing
- All over print
- Diagonal print
- Many different sizes & colors to choose from
- See images of previous orders at <http://www.photodon.com/c/MFPromo.html>

What is your standard packaging and what are your packaging options?

- Bulk 100 pieces/bag is standard packaging
- Clear PVC pouch with the cloth folded and inserted with the logo showing thru the pouch (additional \$.15 USD/each)
- Paper pouch
- Clear bag, clear bag with hang hole or most any other option you can think of

Is there any additional cost for a sewn border?

Zigzag edges are standard. If you'd prefer the sewn edges, it is an additional \$.09 USD each for a typical 6 x 7" cloth.

Do you offer informational card inserts?

Yes, we can print and insert full color business cards or other informational type cards in the packaging for an additional \$.03 USD/each for a standard size card insert.

Can you match Pantone colors?

Yes we can! We can do custom Textile Pantone Color matching. There is no additional charge for textile pantone matching for orders of 20,000 pieces or more. Contact us for pricing if you do not meet the minimum order requirement.

What are the setup process and delivery fees?

All set up fees are included in your pricing and it also includes drop-ship to one location.

What if you haven't answered my questions here?

If you have more questions, our friendly staff would be more than happy to help you, [Contact us!](#)