## THANK YOU FOR YOUR PHOTODON® PURCHASE!

- Please check our FAQ / tips page for helpful information: <u>www.photdon.com/FAQ-Screen-Protectors.html.</u> <u>www.photodon.com/FAQ-Monitor-Hoods.html</u>
- Access additional advice by checking out our videos: www.photodon.com/videos.html.

Photodon strives to provide our customers the highest quality products and service. Please Let us know how we can improve. We value your feedback.

## 30-day 100% Money Back Guarantee

Return your order in like-new condition within 30 days of purchase to avoid a 15% restocking fee. \*Fees for custom products may apply.

If you are unable to perform a satisfactory film installation, send an email with a photo to: <u>sales@photodon.com.</u> We offer a replacement film at a 50% discount. Shipping is not included with the replacement.

\*View the entire Photodon return policy at www.photodon.com/SARP.html#warranty.

Please follow these instructions **before** returning your order:

- 1. **Contact us** to see if we can provide a solution or if we need the item returned.
  - o Email <u>sales@photodon.com</u>
  - Live Chat from our website, M–F 9-5pm EST.
- 2. If returning film, **PLEASE HANDLE CAREFULLY!** Film is fragile until applied. If re-rolling, carefully roll it using light pressure. Package item(s) as carefully as they were when sent to you.

Return policy may not apply for returns after 90 days from receipt of product, unless covered under the 18-month limited warranty.

Please send returns to:

Photodon LLC Attn: Returns Dept. 1517 Northern Star Dr., Ste A Traverse City, MI 49696

*If you are returning your product, please complete this form and include it with your return:* 

Order number: \_\_\_\_\_

Name: \_\_\_\_\_

Email:

Reason for return or exchange:

*Please note how we can improve your experience, or email us at sales@photodon.com:* 

All orders are customized and processed in the USA!

https://photodon.sharepoint.com/sites/CustomerService/Shared Documents/Forms-CS/Return-Merchandise-Instructions.docx