

Photodon's Non-B2B Return Policy

100% Money Back Guarantee Return goods within 30 days from purchase to avoid 15% restocking fee. We will reimburse ground shipping costs only. Return policy may not apply for returns after 90 days from sale, unless covered under the 3 year limited warranty. www.photodon.com/SARP.html#warranty

Exceptions / Clarifications

- Rush fees will not be refunded.
- Items made to your specifications and returned in like-new condition will be refunded 50% of original product price, or you could receive a replacement at 50% off. Shipping fees not included.
- If wrong item ordered, shipping fees will not be reimbursed. Purchase price will be reimbursed excluding a 25% restocking fee, upon receipt of item in like-new condition.
- Additional 25% handling fee on all returned films larger than 30" diagonal and orders over \$100 may apply.

Please follow these instructions to return merchandise:

1. Contact us for an RMA# (Return Authorization Number)
 - Call **1-847-377-1185**, Mon–Fri 9-5 EST
 - Email **sales@photodon.com**
2. Complete this form and include it with your return.
3. If you wish to exchange merchandise, please fill in the Exchange area to the right. We will contact you with billing/credit details using the contact information you provide.
4. Package item(s) as carefully as they were when sent to you.
5. Film is fragile. **PLEASE HANDLE CAREFULLY!**
If re-rolling film, carefully roll it using light pressure.

Please send return shipments to:

Photodon, LLC
Attn: Returns Dept.
2682 Garfield Rd. N, Ste. 21
Traverse City, MI 49686

For questions about film installation, please check our FAQs / tips page:
www.photodon.com/FAQ-Screen-Protectors.html

For more help, check out our installation video:
www.photodon.com/videos.html

If unable to install successfully, email sales@photodon.com (please include a photo if possible). We can offer a replacement film at a 50% discount. Shipping not included.

Please Complete (reference your invoice as needed)

By filling out this form, you are agreeing to Photodon's [return policy terms](#).

RMA#: _____ Invoice / Order #: _____

Contact Name: _____

E-mail or Phone #: _____
(if by phone, provide best daytime number to call)

Reason for Return

- Wrong merchandise ordered
- Defective part (please explain below)
- Merchandise damaged in shipping
- Exchange (complete section below)
- Wrong merchandise received
- Other (please explain below)
- Film did not perform as expected (please explain below)
 - Glare
 - Image quality
 - Other _____

Exchange - New Order Request

Part/SKU Number	Description	Qty.	Total Price

Thank you for your feedback - this helps us improve our products and services!

Photodon® provides its customers the highest quality products and service.