Photodon's Return Policy

100% Money Back Guarantee: Return goods in like-new condition within 30 days from purchase to avoid a 15% restocking fee. Return policy may not apply for returns after 90 days from sale, unless covered under the 18-month limited warranty www.photodon.com/SARP.html#warranty

Exceptions / Clarifications:
- Rush fees are not refunded.
- Items made to your specifications and returned in like-new condition are refunded 50% of the original product price. Shipping fees are not included. Contact us if you want a replacement.
- If the wrong item was ordered, a 25% restocking fee applies. Shipping fees are not reimbursed.
- Additional 25% handling fee on all returned films larger than 30” diagonal and orders over $100 may apply.

Please follow these instructions to return merchandise:
1. Contact us for an RMA# (Return Merchandise Authorization #)
   - Call 1-847-377-1185, Mon–Fri 9-5 EST
   - Email sales@photodon.com
2. Complete this form and include it with your return.
3. If you wish to exchange merchandise, please fill in the exchange area to the right. We will contact you with billing/credit details using the contact information you provide.
4. Package item(s) as carefully as it was when it was sent to you.
5. Film is fragile. PLEASE HANDLE CAREFULLY!
   If re-rolling film, carefully roll it using light pressure.

Please send return shipments to:
Photodon, LLC
Attn: Returns Dept.
1517 Northern Star Dr. Suite A
Traverse City, MI, 49696

For questions about film installation, please check out our FAQs / tips page:
www.photodon.com/FAQ-Screen-Protectors.html
For more help, check out our installation video:
www.photodon.com/videos.html

If unable to install successfully, email sales@photodon.com (please include a photo if possible). We can offer a replacement film at a 50% discount. Shipping is not included.

Please Complete: (reference your invoice as needed)
By filling out this form, you are agreeing to Photodon’s return policy terms.

RMA#: __________________________ Invoice / Order #: __________________________
Contact Name: ____________________________________________________________
E-mail or Phone #: _________________________________________________________
(if by phone, provide best daytime number to call)

Reason for Return:
- Wrong merchandise ordered
- Merchandise damaged in shipping
- Wrong merchandise received
- Film did not perform as expected (please explain below)
- Glare
- Image quality
- Other

Exchange - New Order Request:

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<tr>
<th>Part/SKU Number</th>
<th>Description</th>
<th>Qty.</th>
<th>Total Price</th>
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Thank you for your feedback - this helps us improve our products and services!

Photodon® provides its customers the highest quality products and service.